

## Export Inspection Council New Delhi

### THE CITIZEN'S CHARTER FOR CERTIFICATE OF ORIGIN (CoO) SCHEME

Sl. No.	SOURCES	TIMELINES IN WORKING DAYS
1	Online registration by the exporters for availing the services under various preferential and non preferential tariff schemes on link- <a href="https://coo.dgft.gov.in/">https://coo.dgft.gov.in/</a>	Online facilities available for exporter 24*7
2	Issuance of CoO under preferential tariff schemes	Within 24 hour after successful submission of application complete in all respects.
3	Issuance of CoO under non-preferential schemes	Within 24 hour after successful submission of application complete in all respects.
4	Issuance of CoO on Retrospective / Retroactive basis	Within three working days provided the application complete in all respects and justifiable reason / contingency for Retrospective / Retroactive CoO issuance.
5	Completion of REX registration	Within three working days from the date of receipt of application complete in all respects.
6	Post Verification	<p>Within 15 days in case only signatures, stamps, etc. are to be verified.</p> <p>Within a maximum period of two months from the date of receipt of request in case there is need to get details from the exporter.</p>

*Applicable w.e.f. 13/09/2021*